

# 2025-2026 Student Handbook

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**DeVry University**

**Keller** Graduate School  
of Management



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<https://www.hlcommission.org>

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# Message from the President

Dear Student,

Welcome – or welcome back – to DeVry University! DeVry's Mission calls on us to address emerging talent needs and prepare learners for careers shaped by continuous technological change. We are honored you have chosen us to be a partner in your learning journey and are deeply committed to your success.

DeVry is, first and foremost, a community of learners, comprised of students, faculty, and administrators. This handbook summarizes the procedures and practices that help undergraduate and graduate students thrive and allow us as a community to move forward in service to all.

The information provided in this handbook presents DeVry University and its Keller Graduate School of Management ("DeVry University," "DeVry," "Keller" or "the University") policies or procedures on general issues. This information serves as a basic guideline for treatment/resolution of these issues. Routine matters will be handled according to DeVry policy as set forth in this handbook and will be reviewed on an individual basis as needed. DeVry is committed to a policy of non-discrimination.

Together, the University's Academic Catalogs and Student Handbook explain policies and procedures on a variety of matters throughout your academic journey for both undergraduate and graduate students.

If you have any questions about this handbook or any other University-related matters, please contact Student Central.

Once again, welcome to DeVry University!

Sincerely,

Elise Awwad  
President & CEO  
DeVry University

# Mission, Accreditation & State Authorizations

## DeVry University Mission

DeVry University strives to close our society's opportunity gap and address emerging talent needs by preparing learners to thrive in careers shaped by continuous technological change. Through innovative programs, relevant partnerships and exceptional care, we empower students to meaningfully improve their lives, communities, and workplaces.

## Accreditation & State Authorization

### Higher Learning Commission

DeVry University<sup>1</sup> is accredited by the Higher Learning Commission (HLC), <https://www.hlcommission.org>. The University's Keller Graduate School of Management is included in this accreditation.

HLC has historically been a regional accreditor recognized by the U.S. Department of Education. HLC today is considered to be an institutional accreditor accrediting U.S. colleges and universities across the nation. HLC is recognized by both the U.S. Department of Education and the Council for Higher Education Accreditation. Accreditation provides assurance to the public and to prospective students that standards of quality have been met. Contact information for HLC is:

Higher Learning Commission  
230 S. LaSalle St., Ste. 7-500  
Chicago, IL 60604  
800.621.7440

<https://www.hlcommission.org>

### Council for Higher Education Accreditation

DeVry University is a member of the Council for Higher Education Accreditation (CHEA), a national advocate and institutional voice for self-regulation of academic quality through accreditation. CHEA, an association of more than 8,200 colleges, universities and higher education institutions, recognizes more than 80 institutional and programmatic accreditors.

### State Relocation Notice

Students may be unable to complete their program if relocating to a state in which DeVry is not authorized to operate or is not authorized to offer the program in which they're enrolled. Students should contact Student Central if considering relocating during their course of study or transferring to a different DeVry program.

Applicants may be unable to enroll in their program if relocating to a state in which DeVry is not authorized to operate or is not authorized to offer the program in which they're interested. Applicants should contact their admissions advisor/representative to discuss how relocation could affect their ability to enroll in certain programs.

Students and applicants should note there may be consequences, such as ineligibility for financial aid, when relocating to a state in, or transferring to a program for, which DeVry University is not authorized.

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<sup>1</sup> In New York State, DeVry University operates as DeVry College of New York.

## State And Distance Education Authorizations

DeVry University is approved to participate in the National Council for State Authorization Reciprocity Agreement (SARA), which provides a voluntary, regional approach to state authorization of postsecondary distance (online) education. With that approval, and with approval from the Illinois Board of Higher Education, DeVry's distance (online) education programs are considered approved by reciprocity with other SARA member state higher education agencies. Visit the SARA website (<https://www.nc-sara.org/>) for the most current list of participating states and a detailed description of SARA. Additional information is found in the University's academic catalogs, available via <https://www.devry.edu/online-programs/academics/academic-catalog.html>.

# Academic policies & services

NOTE: More information on Academic Policies is found in the University's academic catalogs.

## Academic advising

Academic advising provides academic support for students in pursuit of their education goals, while helping ensure that the University's academic standards are upheld. DeVry's Student Support Advisors (SSAs) are available to help students.

SSAs will inform students as they make academic decisions, assist in preventing academic problems, help resolve academic issues, and administer the academic appeal process. Students should become well acquainted with their SSAs, as they provide support that can lead to steady improvement of their academic performance and satisfaction.

Students can access additional information on academic advising in their appropriate academic catalog.

## Academic calendar

DeVry University delivers courses in a session format, with two eight-week sessions offered each semester. Sessions within the University's summer, fall and spring semesters are designated in two overlapping calendar cycles. At the time students matriculate, they are assigned to either a Cycle 1 or a Cycle 2 schedule. Additional information, including information on holidays and break periods, is available in the University's academic catalogs.

## Religious holiday observance

In support of students' observance of their religious holidays, DeVry University has a Religious Holiday Observance policy, which can be found in the University's academic catalogs and on the DeVry website.

## Academic freedom

DeVry University supports development of autonomous thought and respect for others' ideas. As such, members of the DeVry community, including students and colleagues, including full-time and part-time faculty, are free to discuss their questions and express their opinions both publicly and privately within the boundaries of the Code of Conduct and the Colleague Handbook and other reasonable behavioral expectations, such as those included in other University policies.

## Academic integrity policy

DeVry University expects mature and responsible behavior from students and strives to create and maintain an environment of social, moral and intellectual excellence. DeVry University reserves the right to suspend or permanently expel students whose work or conduct is deemed unsatisfactory.

Ideas and learning form the core of the academic community. In all centers of education, learning is

valued and honored. No learning community can thrive if its members counterfeit their achievements or seek to establish an unfair advantage over their fellow students. The academic standards at DeVry University are based on a pursuit of knowledge and assume a high level of integrity in each of its members. When this trust is violated, the academic community suffers and must act to ensure its standards remain meaningful. The vehicle for this action is the Academic Integrity Policy.

### Violation of academic integrity

Violations of academic integrity are those which permit a student to gain an unfair advantage over other students. The academic integrity policy applies to every aspect of coursework including threaded discussions, exams, quizzes, essays, assignments, proficiency/challenge exams and any other assigned work.

#### A. Plagiarism

Examples of plagiarism include, but are not limited to:

- Any act of copying information from another student or alumni by any means to obtain an advantage for oneself.
- Any act of conveying information to another student for the purpose of providing unfair advantage to that student.
- Any act of representing another's work, whether copyrighted or not, as one's own. Another's work includes, but is not limited to, homework, written papers, examinations, laboratory assignments, published works, graphics, images, software, artificial intelligence, etc.
- Purchasing or using any academic papers, discussion threads, final exams, quizzes, case studies, etc. from an internet site or commercial service whether it is a prewritten assignment or contracting to have a paper written for you.
- Submitting a paper or other written assignment that contains word-for-word passages of others' work without proper acknowledgment.
- The paraphrasing of others' works which contains specific information or ideas and which is not properly acknowledged.
- Self-plagiarism: Current use of any work previously submitted for credit or other recognition unless the use of such previously completed work is expressly authorized.
- Use of Generative Artificial Intelligence (AI) tools (e.g. ChatGPT, GrammarlyGo, Caktus, Dall-E and image generation tools) is prohibited in the classroom unless expressly authorized. Please see the DeVry University Responsible Student Use of Artificial Intelligence Policy at <https://libguides.devry.edu/studentAI> for additional information.

#### B. Collaboration

The following are examples of collaboration violations:

- Any act of two or more students actively cooperating on any assignment when the professor has not expressly permitted such cooperation. This may include, but is not limited to, homework, papers, threaded discussions, assignments, laboratory exercises or reports, and examinations.
- The actions of any individual representing another student or being represented by another person for the purpose of taking the course; an examination; authoring a paper or assignment, including homework, for another student; or in any other way fulfilling the obligation of another student.
- Students who collaborate with others by sharing their work when not permitted are subject to the same sanctions and review processes as students who use others' work.



C. [Proprietary material](#)

This includes, but is not limited to, the following examples: examinations; problem solutions; copyrighted or patented materials; computer piracy; or unauthorized use of any other material regulated by federal, state, or local law.

D. [Offering of money or other incentives](#)

The following are examples of offering money or other incentives:

- Offering money, items of value, or acts or services to a professor, student, or any other person to gain academic advantage for oneself or another.
- Offering, giving, receiving, or soliciting any unauthorized information in exchange for anything of value.
- Paying others or hiring a service to complete your course or any specific course assignments, discussion threads, final exam, quizzes, etc.

E. [Lying](#)

The following are examples of lying: lying is the deliberate misrepresentation by words, actions, or deeds of any situation or fact, in part or in whole, for the purpose of enhancing one's academic standing or for the purpose of avoiding or postponing the completion of any assignment, quiz, examination, or other duties in a course, internship, or cooperative education assignment or program.

F. [Other violations](#)

The following are examples of other types of violations:

- Misrepresenting the facts regarding an absence, or work that has not been completed, for the purpose of gaining an extension of an established due date or for taking a make-up examination.
- Entering online discussion threads under false pretenses or not complying with professor or DeVry University authorship rules.
- Current use of any work previously submitted for credit or other recognition unless the use of such previously completed work is expressly authorized.
- Stealing, as theft of grade books or other documents, from professor offices or elsewhere.
- Knowingly using, buying, selling, stealing, or unauthorized transporting or soliciting, in whole or in part, any DeVry University content.
- Intentionally or knowingly helping, or attempting to help, another to commit any act of academic dishonesty.
- Inappropriately accessing, or attempting to access, students' academic records.
- Posting DeVry University content from your course on the Internet (e.g., Course Hero, Chegg) or giving content such as papers, discussion posts, answer keys, etc. to Internet sites and others constitutes a violation of copyright infringement.

## [Procedures](#)

### [Complaint](#)

Any member of the University community may report a violation of standards of conduct as described in this policy. Any violation should be reported as soon as the violation is observed or immediately after the event has taken place.

### [Responsibilities](#)

Upon report of a violation, the professor or university administrator, will contact the student to request time to speak with them about the incident. If the student does not respond within 5 days, the professor or administrator then proceeds with processing the potential violation. The student



is notified in writing regarding the violation and sanctions applied.

### Appeal process

The outcome of the violation may be appealed by the student. The student must notify the Academic Integrity Support team of their intent to appeal and then complete and submit an Academic Integrity Appeal form to [IntegrityMatters@devry.edu](mailto:IntegrityMatters@devry.edu) within 3 days of receiving the sanction notification. The criterion for appealing a sanction is the following:

- The decision reached was not based on reasonable evidence, e.g., the facts in the case were not sufficient to establish that a violation of the Academic Integrity Policy had occurred.
- The sanction(s) imposed were not appropriate for the violation.
- There is new evidence that was not brought out in the original violation, because such evidence and/or facts were not known at the time of the original violation. (Submit this new evidence with the appeal form.)

Once the appeal is received, a member of the Academic Integrity Support Team will inform the professor that the student is appealing and form a Hearing Panel, set a time and date for the hearing and notify the student in writing of the appeal hearing date, time and location. If the student does not appear at the hearing, the hearing will proceed without the student's further input.

### Hearings

The student at their own expense, has the right to be assisted by any advisor they choose. The advisor may be an attorney, but it should be understood that this is an administrative action of the University and *not* a legal proceeding. The student is responsible for presenting their own case, and advisors are *not* permitted to speak or to participate directly in any part of the process.

- The student and the University shall have the privilege of presenting witnesses, subject to questioning by the Hearing Panel or the hearing Chairperson.
- Pertinent records, exhibits, and written statements may be accepted as evidence for consideration at the discretion of the hearing Chairperson.
- All procedural questions are subject to the final decision of the hearing Chairperson.
- After the hearing, the Hearing Panel determines by majority vote whether the student has violated one or more provisions of the Academic Integrity Policy and if so, what sanctions are appropriate. The Hearing Panel's determination is made on the basis of whether it is more likely than not that the accused student(s) violated the Academic Integrity Policy.
- The student will be notified regarding the decision made by the Hearing Panel. If the Hearing Panel determines that sanctions are to be revoked, no indication of the incident is placed in the student's permanent academic record. If the Hearing Panel determines that sanctions are to be upheld, the decision is noted on the Academic Integrity Incident Report form, the violation is recorded in the student's permanent academic record, and the sanctions are imposed.

### Appeal of hearing panel decision

A student can appeal a Hearing Panel's decision or imposed sanctions based on one of the criteria listed below by completing, signing and submitting an Academic Integrity Appeal form within three business days of the decision.

The criteria for appeal of a hearing panel decision are limited to the following:

- To determine whether the original hearing was conducted fairly in light of the charges and prescribed procedures, giving the student a reasonable chance to prepare and present evidence that the Academic Integrity policy was violated, and giving the student a

reasonable opportunity to prepare and present a rebuttal of those allegations.

- To determine whether the decision reached regarding the accused student was based on substantive evidence; that is, whether the facts in the case were sufficient to establish that a violation of the Academic Integrity Policy had occurred.
- To determine whether the sanction(s) imposed were appropriate for the violation.
- To consider new evidence sufficient to alter a decision or other relevant facts not brought out in the original hearing, because such evidence and/or facts were not known at the time of the original hearing.

The decision on the appeal is final.

## Sanctions

### First Recorded Offense (Mandatory)

Students are assigned a grade of zero for the entire paper, exam, quiz, threaded discussion assignment, homework, lab, or other work in which the incident of academic dishonesty occurred, and the students' grade in the course is adjusted accordingly. No partial grade will be given. Participation in the Academic Integrity Course is required.

### Second Recorded Offense (Mandatory)

Students receive a failing grade for the course, lab course, etc., in which the second offense occurred and are precluded from withdrawing from the course.

### Third Recorded Offense (Mandatory)

Students receive a failing grade for the course in which the violation occurred, are withdrawn from other enrolled courses, and are dismissed from DeVry University for a minimum of one award year (six consecutive sessions). Students are precluded from withdrawing from the course(s) or the University to avoid dismissal. In order to return to the University, the student will need to appeal to the Academic Dean. If a student violates the academic integrity policy after being readmitted, then they are permanently expelled from the University.

The third offense need not be in the same location, course, program session or semester as either the first or second offense to invoke this sanction.

### Retroactive sanctions

The sanctions previously described for first, second, or third offenses may be applied retroactively if the offenses are discovered after grades or degrees, diplomas or certificates have been awarded on the basis that all previous work had been completed within and subject to DeVry University academic integrity standards.

If the incident results in a course failure or if the retroactive zero grade for an assignment leads to a failure in the course, the student's GPAs are recalculated, and the student is required to make up the failed course as a condition of award conferral and recognition.

If a violation leading to a failed course is discovered after a student's degree, diploma or certificate is conferred, the student is contacted and given one chance to make up the course at their own expense. If the student refuses to do so, their degree, diploma or certificate is subject to revocation.

The decision on revocation of a degree, diploma or certificate is adjudicated using procedures specified in the Code of Conduct. The decision to revoke a student's degree, diploma or certificate is made by the provost/chief academic officer. The process for rescinding conferrals as defined in academic policy will be implemented.

If a degree, diploma or certificate is revoked, the student may not return to or attend DeVry University.

## Disability accommodations in academic programs

DeVry is committed to maintaining an academic environment free of discrimination and complies with Section 504 of the Rehabilitation Act of 1973 and the Americans with Disabilities Act of 1990. DeVry will make reasonable accommodations to afford students with disabilities an equal opportunity to participate in DeVry's programs and services. DeVry makes no assumptions concerning any individual's abilities or disabilities and makes an individual assessment to determine whether each student's needs can be met at DeVry.

Any student or applicant with a disability who requests academic adjustments, auxiliary aids or accommodations under Section 504 should contact the Office of Student Disability Services to begin the accommodation request process. The Office of Student Disability Services can be reached by email at [ADA@devry.edu](mailto:ADA@devry.edu). The applicant/student will be given an accommodation request form to complete and submit to the Office of Student Disability Services along with supporting medical, psychological or educational documentation.

Once an accommodation has been approved, the student will be notified by the Office of Student Disability Services. Campus, center and online instructions for obtaining approved accommodations may vary. Refer to the individual approval letter for instructions. Should a student need additional accommodations, requests must be submitted in writing to the Office of Student Disability Services. Should a student experience difficulty in obtaining accommodations, the student should notify the Office of Student Disability Services for assistance in rectifying the situation.

When a student alleges that they have been subjected to an act, rule, procedure, class requirement or practice in an academic program that involves discrimination based on their qualifying disability, the Institutional Student Complaint Procedure outlined in this handbook should be followed.

## New Jersey Statewide Reverse Transfer Agreement

DeVry University participates in the New Jersey Statewide Reverse Transfer Agreement. For more information on transfers, visit the [New Jersey Reverse Transfer Guide](#) accessed via the University's transfer web page for New Jersey.

# Student behavior policies & procedures

## Alcohol and substance abuse policy

### Alcohol

DeVry forbids unauthorized possession, distribution, sale or consumption of alcoholic beverages by a student anywhere on University premises or at University-sponsored activities. The University expects all students to comply with federal, state and local laws regarding use of alcohol. Infraction of the alcohol policy on University premises may result in disciplinary action. A student organization should be aware that it may be held responsible for the actions of individuals, including nonmembers, in the event alcoholic beverages are made available by the organization at any of its functions, whether on or off University premises.

### Drugs

The University considers possession, distribution, sale and unauthorized use of drugs, including but not limited to hallucinogens, narcotics, stimulants and depressants, contrary to the welfare of the University community. (Prescription medications taken according to doctors' instructions are considered authorized substances.) DeVry specifically prohibits the use, possession, distribution or sale of marijuana (for any purpose) on its premises or at any DeVry-sponsored event. Students in violation of state, federal or other local laws or regulations with respect to unauthorized substances may be subject to both criminal prosecution and DeVry disciplinary action.

## Campus safety and security

Unless otherwise posted, use of tobacco products and e-cigarettes on DeVry premises or at DeVry events is prohibited.

A truly safe campus can only be achieved through the cooperation of students, faculty and staff. As members of this academic community, students must report crimes, suspicious activities or other emergencies on campus to the appropriate University official (e.g. Faculty Member, Campus Security Authority, Location Incident Commander or Student Services). Students who witness or are victims of a crime affecting the DeVry community should immediately report the incident to local law enforcement in the community, in which the campus is located, and to the student services office, or to any designated Campus Security authority. DeVry will investigate any reported incident and, when appropriate, bring them to the attention of the conduct administrator and other University officials such as the Title IX Coordinator, Deputy Title IX Coordinator, or law enforcement.

Given public concern about escalating incidents of school violence, the University will take appropriate administrative action to protect the community. Student behavior that causes campus safety or security concerns will typically be addressed pursuant to the Interim Suspension provisions of the Code of Conduct. Accordingly, immediate suspension and eventual expulsion may result for students who:

- Possess, sell or otherwise furnish a firearm
- Brandish a knife at another person
- Sell a controlled substance
- Commit or attempt to commit a sexual assault or sexual battery
- Possess an explosive
- Cause serious physical injury to another person, except in self-defense
- Possess any knife or other dangerous object of no reasonable use
- Unlawfully possess any controlled substance Commit robbery or extortion
- Commit assault or battery

Nothing in this policy should be construed as limiting or preventing the University's discretion to take other action which, in the University's sole discretion is necessary or advisable to promote campus safety and security.

DeVry takes seriously any threats made to cause harm to others or to oneself. Threats to harm others will be handled through the Code of Conduct and may involve an interim suspension and/or the engagement of law enforcement officials until conduct proceedings are completed. In the case of threats to harm oneself, the University may call local law enforcement officials or other persons acquainted with the person making the threat for the purposes of checking on that person's welfare. The University may also work with the person to determine available resources and appropriate next steps.

### Siren registration

DeVry's SIREN emergency alert system provides alerts and updates on emergency situations and location closings to students via recorded voice, text or e-mail messages. SIREN is a centralized system that allows for localized messages. SIREN is accessible through <https://learn.devry.edu/home> where students can enter and update their contact information whenever it changes.

### Student IDs

All enrolled students must have in their possession a student identification card while on University property. Student IDs are issued during new student registration. An ID card is required for display on University property, attendance in class, student activities, library and lab checkout, book purchases, etc. Students must show ID upon request to any University official or security officer; failure to do so will result in disciplinary action.

Online students located near a site-based DeVry location can acquire a student identification card from that location.

Replacements for lost ID cards can be obtained by contacting Student Central. A replacement fee may be charged.

## Code of Conduct

The Code of Conduct applies to any covered person as that term is defined in the Code.

### Article I: Terminology

1. The terms "University" or "DeVry" mean DeVry University and its Keller Graduate School of Management.
2. The term covered person includes any person taking courses (either full-time or part-time, either onsite or online, and including but not limited to active students who take time off between terms), receiving or seeking to receive services from the University including applicants and those intending on applying, or otherwise pursuing undergraduate, graduate or professional studies at the University.
3. The term faculty member means any person hired by or contracted with the University to conduct instructional activities.
4. The term DeVry staff means any person employed by the University.
5. The term member of the DeVry community includes students, faculty members or DeVry staff, and any other individuals associated with the University. The conduct administrator (listed in the [DeVry Locations & Contacts](#) section) shall determine a person's status in a particular situation.
6. The term DeVry premises includes all land, buildings, facilities, and other property in the possession of or owned, used, or controlled by the University (including parking lots, adjacent streets and sidewalks).

7. The term conduct panel means any person or persons authorized by the conduct administrator or designee to determine whether a respondent has violated the Code of Conduct and to recommend imposition of sanctions.
8. The term conduct administrator means a DeVry official authorized by the University to manage Code of Conduct proceedings and/or impose sanctions upon respondents found to have violated the Code of Conduct. A conduct administrator may serve simultaneously as a conduct administrator, and as the sole member or one of the members of the conduct panel. Nothing shall prevent the University from authorizing the same conduct administrator to impose sanctions in all cases at a particular location or locations.
9. The term policy is defined as the policies, rules and procedures of the University including, but not limited to, those found in this student handbook, the University website and academic catalogs.
10. The term organization means any number of persons who have complied with the formal requirements for university recognition/registration as an organization.

## Article II: Conduct Administrator and Conduct Panel

1. The conduct administrator shall determine the composition of conduct panels and determine which conduct panel shall be authorized to hear each case. Where a multi-person panel is used instead of hearing by a conduct administrator, the conduct panel shall include, at minimum, three members of the DeVry community. Parties to a conduct case must be notified in advance of the names of people charged with making a finding of facts before contact is initiated. Subsequently the parties may make a request for a substitution where a conflict of interest is identified. The conduct administrator will facilitate these substitutions.
2. The conduct administrator shall develop procedures for administration of the Code of Conduct and for conducting hearings which are consistent with the provisions of this Code of Conduct and related policy.
3. Decisions made by a conduct panel and/or conduct administrator shall be final, pending the appeal process.
4. In appropriate situations, the conduct panel and/or conduct administrator may also provide a respondent who is subject to the hearing process with referral information for external counseling or other services available within the greater community that may help the respondent to ameliorate their conduct to prevent further violations of the Code of Conduct. The conduct panel and/or conduct administrator may also provide a complainant with referral information for external counseling or other services available within the greater community that may help the complainant to address their experience of the alleged misconduct and to participate fully in the conduct review process where desired.

## Article III: Proscribed conduct

### Jurisdiction

The Code of Conduct applies to behavior that affects the DeVry community, irrespective of where or when that conduct may occur. Discipline may extend to off-campus activities and locations (including but not limited to events hosted by DeVry that occur off-campus, conduct commencing on campus that is relocated off-campus, any harassment or assault on a member of the DeVry community, illegal activity, and online activity) when the actions in question adversely affect the DeVry community and/ or pursuit of its objectives.

### Conduct – Rules and Regulations

Allegations of sex and/or gender-based misconduct or harassment will be reviewed via the Title IX and Sexual Misconduct Policy located on the DeVry website at <https://www.devry.edu/compliance/title-ix-information.html> web page. At any time, allegations may



be referred to the Student Behavior Policies and Procedures outlined in this handbook. Any respondent found to have violated conduct guidelines or committed misconduct, including the following types of misconduct, may be subject to disciplinary sanctions outlined in Article IV.

1. Acts of dishonesty and fraudulence including, but not limited to, the following:
  - a. Furnishing false information to any University official, faculty member or office.
  - b. Forgery, alteration or misuse of any University document, record or instrument of identification.
  - c. Computer piracy, including duplication of computer software, copyright infringement and unauthorized computer entry.
2. Disruption or obstruction of teaching, research, administration, disciplinary proceedings and other University activities, including its public service functions on or off campus, or other authorized non-University activities, when the act occurs on DeVry premises.
3. Physical abuse, verbal abuse, threats, intimidation, and harassment including, but not limited to, sexual harassment, gender-based harassment, sexual misconduct, coercion and/or other conduct that threatens or endangers the health or safety of any person, either on or off DeVry premises or at any University-sponsored activity.
4. Bullying and cyberbullying, which is using one's power to control or harm individuals who cannot defend themselves including, but not limited to, face-to-face interactions and any electronic communication (communication transmitted by means of an electronic device, including, but not limited to, a telephone, cellular phone, computer, or pager) whether it be a single incident or a series of incidents.
5. Attempted or actual theft of and/or damage to property of the University or property of a member of the DeVry community or other personal or public property.
6. DeVry specifically prohibits any organization, chartered or otherwise, officially or in fact, from participating in the activity of hazing and has a dedicated Anti-Hazing Policy. For further information, please see DeVry's Anti-Hazing Policy at <https://www.devry.edu/d/anti-hazing-policy-with-addendum.pdf>.
7. Gambling on DeVry premises, at University functions or through the use of University equipment.
8. Failure to comply with directions of University officials or law enforcement officers acting in performance of their duties and/or failure to identify oneself to these persons when requested to do so.
9. Unauthorized possession, duplication or use of keys, or unauthorized entry to or use of premises.
10. Violation of published University policies, procedures, rules or regulations.
11. Violation of any applicable federal, state or local law.
12. Use, possession or distribution of narcotic or other controlled substances, except as expressly permitted by law, a valid doctor's order, and the University, or being under the influence of such substances. Please note in particular that even where otherwise permitted under local law, marijuana use, possession, or influence on University premises, at University events, or that adversely affects the DeVry community, is prohibited.
13. Use, possession or distribution of alcoholic beverages, except as expressly permitted by law and University regulation, or public intoxication.
14. Illegal or unauthorized possession of firearms, explosives, other weapons or dangerous chemicals.
15. Participation in a demonstration that disrupts normal operations of the University or infringes on rights of other members of the DeVry community; leading or inciting others to disrupt the scheduled and/or normal activities within any University building or area; intentional



obstruction that is unreasonable and interferes with freedom of movement and/or free flow of pedestrian or vehicular traffic.

16. Conduct that is disorderly, disruptive, lewd or indecent; breach of peace; or aiding, abetting or procuring another person to breach the peace.
17. Aiding, abetting or inducing another to engage in behavior prohibited by the Code of Conduct.
18. Theft or other abuse of computer time, including but not limited to:
  - a. Unauthorized entry into a file, to use, read or change contents, or for any other purpose.
  - b. Unauthorized transfer of a file.
  - c. Unauthorized use of another individual's identification and password.
  - d. Use of computing facilities to interfere with work of another student, faculty member or University official.
  - e. Use of computing facilities to send obscene or abusive messages.
  - f. Use of computing facilities to interfere with normal operation of the University computing system.
  - g. Introduction, reproduction and/or promulgation of any computer virus.
19. Abuse of the disciplinary system, including, but not limited to:
  - a. Falsification, distortion or misrepresentation of information before a conduct panel.
  - b. Disruption or interference with orderly conduct of a conduct proceeding.
  - c. Knowingly instituting complaint or conduct proceedings without good cause.
  - d. Attempting to discourage an individual's proper participation in, or use of, the complaint or conduct procedures.
  - e. Attempting to influence the impartiality of a member of a conduct panel prior to, and/or during, the course of the conduct proceeding.
  - f. Harassment (verbal or physical), retaliation and/or intimidation by a student of a participant in the conduct or complaint processes prior to, during and/or after a conduct proceeding.
  - g. Failure to comply with sanction(s) imposed under the Code of Conduct.
  - h. Influencing or attempting to influence another person to commit an abuse of the conduct or complaint procedures.

### Involvement of Law Enforcement

Complainants who believe that they are victims of crime or other violation of law (for example, assault, battery, sexual violence) may notify and seek assistance from the University, local law enforcement and/or other community resources concurrently. The conduct administrator can provide information about how to contact local law enforcement or other local community resources.

The University is committed to maintaining an environment that is safe for all members of the DeVry community. Safety concerns, including those arising out of Code of Conduct proceedings, should be brought to the attention of the campus incident commander and the conduct administrator for evaluation of any appropriate measures to be taken by the University to promote security.

Complainants may also seek protective, restraining, or no-contact orders from an external law enforcement or judicial authority; complainants who do so should notify the conduct administrator and campus incident commander so that the University can cooperate as appropriate in the observation of the order.

The University may institute Code of Conduct proceedings against a respondent charged with violation of applicable law without regard to the pendency of civil litigation or criminal arrest and prosecution. Proceedings under this Code of Conduct may be carried out prior to, simultaneously with, or following civil or criminal proceedings.

If the alleged violation of law is also the subject of Code of Conduct proceedings, the University may advise external authorities of the existence and status of the Code of Conduct proceedings. The University cooperates fully with law enforcement and other agencies in enforcing law on University property and in the conditions imposed by criminal courts for the protection of victims and the rehabilitation of violators. Individual students, staff, or faculty members, acting in their personal capacities, remain free to interact with a governmental representative or law enforcement official as they deem appropriate.

#### Article IV: Conduct procedures Charges and Hearings

1. Any member of the DeVry community or the University itself may file charges against any covered person for misconduct. In instances where community safety is a concern, notice of a possible violation may result in charges being filed by the University whether or not the impacted community member wishes to proceed. Charges shall be prepared in writing or provided orally to the conduct administrator at the appropriate University location. In instances where charges are provided orally, the conduct administrator puts them in writing. Any charge should be submitted as soon as possible after the event takes place.
2. Once charges have been filed, the conduct administrator will investigate to determine if charges have merit and/or if they can be resolved by mutual consent of the complainant and the respondent on a basis acceptable to the conduct administrator (such as mediation). The conduct administrator may also issue a conduct warning to a respondent or complainant where a charge is resolved by mutual consent. If charges cannot be disposed of by mutual consent, the conduct administrator may later hold the hearing, either individually or as a member of the conduct panel. In cases where an applicant or an individual seeking admission into a DeVry University undergraduate or graduate program is charged with a conduct violation, the conduct administrator holds the right to bi-pass an official hearing and move directly to a decision on sanctions including a denial of admission into the university if evidence of the violation is clear. In these cases, the applicant will be provided a warning letter and/or an admissions denial letter with a description of the violation.
3. All charges shall be presented in writing to the respondent and, when appropriate, to the complainant, along with a date and time for a hearing scheduled within a timeframe reasonable under the circumstances, usually not less than two or more than 15 calendar days after the respondent has been notified of the charges. The timeframe for scheduling of hearings may be extended at the discretion of the conduct administrator.
4. The conduct administrator may choose to hold the hearing themselves or may require a hearing by the full conduct panel when they believe that such a procedure is in the best interest of the University. If either the complainant or the respondent believes that a member of the conduct panel has a conflict of interest, they should bring this concern to the attention of the conduct administrator, or if the alleged conflict is held by the conduct administrator to the attention of the location's complaint administrator (as identified in the Student Institutional Complaint Procedure published in this handbook).
5. Hearings shall be held by a conduct panel according to the following guidelines:
  - a. The conduct administrator should serve as chairperson of the conduct panel, assuming no conflict of interest exists.
  - b. Hearings shall be held in private. Admission of any person to the hearing shall be at the discretion of the conduct administrator/chairperson. All related meetings and proceedings, up to and including the hearing, shall protect the privacy of participating parties and witnesses. The identities of parties should only be disclosed as needed to resolve the complaint or implement necessary interim measures.

- c. In advance of the hearing, both the complainant and respondent will have the opportunity to provide and be given access to the identified information that is available before the hearing which will be considered by the conduct panel.
  - d. The complainant and respondent have the right to be assisted throughout the process by any advisor or support person they choose, including an attorney. All advisor-related expenses are the responsibility of the complainant or respondent. The complainant and respondent are responsible for presenting their own case and, therefore, advisors are not permitted to speak or to participate directly in any hearing before a conduct panel. The complainant and respondent must provide the names (relationship and title, if applicable) of those attending the hearing with them at least one business day before the hearing.
  - e. The University, the complainant, the respondent, and the conduct panel shall be allowed to present witnesses and evidence, subject to the right of cross-examination by the conduct panel. The complainant's right to present evidence and witnesses is not contingent on level of participation in the resolution.
  - f. Parties should not ask each other questions directly but may propose questions at the discretion of the conduct panel chair. Neither party should be compelled to testify in front of the other. As necessary or requested, there should be a procedure in place so they can hear the other's testimony without direct contact.
  - g. Pertinent records, exhibits and written statements may be accepted as evidence for consideration by a conduct panel at the discretion of the conduct administrator/chairperson. This evidence may be retained as part of the permanent conduct record.
  - h. All procedural questions are subject to the final decision of the conduct administrator/chairperson.
  - i. After the hearing, the conduct panel shall deliberate in private and determine (by majority vote for a multi-person conduct panel) whether the respondent has violated the Code of Conduct.
  - j. The conduct panel's determination shall be made on the basis of whether it is more likely than not that the respondent violated the Code of Conduct.
6. There shall be a single record of all hearings, such as a tape or audio recording, before a conduct panel or conduct administrator. The record shall be the property of the University. Suspensions and expulsions will be noted in the respondent's academic file.
  7. No respondent may be found to have violated the Code of Conduct solely because the respondent failed to appear before a conduct panel. Even if the respondent does not appear, the evidence in support of the charges shall be presented and considered. Likewise, a respondent may be found to have violated the Code of Conduct even in instances where the complainant has not participated in the conduct proceedings.
  8. The complaint administrator shall notify the respondent of the outcome and appeal rights and procedures in writing, and in appropriate cases, shall also notify the complainant.

## Sanctions

1. The sanctions listed below may be imposed upon any covered person found to have violated the Code of Conduct. The listing of the sanctions should not be construed to imply that covered persons are entitled to progressive discipline. The sanctions may be used in any order and/or combination that the University deems appropriate for the conduct in question.
  - a. Warning—A verbal or written notice that the respondent has not met the University's conduct expectations.
  - b. Probation—A written reprimand with stated conditions in effect for a designated period of time, including the probability of more severe disciplinary sanctions if the respondent does not comply with University policies or otherwise does not meet the University's conduct expectations during the probationary period.

- c. Restitution–Compensation for loss, damage or injury. This may take the form of appropriate service and/or monetary or material replacement.
  - d. DeVry Suspension–Separation of the respondent from the University for a defined period of time, after which the respondent may be eligible to return. Conditions for readmission may be specified.
  - e. DeVry Expulsion–Permanent separation of the respondent from all University locations.
  - f. Suspension of Services–Ineligibility to receive specified services or all DeVry services for a specified period of time, after which the respondent may regain eligibility. Conditions to regain access to services may be specified.
  - g. Ineligibility for Services–Permanent ineligibility to receive specified or all DeVry University services.
  - h. Limiting Order–Restriction on a respondent’s permission to be in the same proximity as the complainant and/or others, with the parameters of the restriction to be defined by the University.
2. More than one sanction listed above may be imposed for any single violation. In each case in which a conduct administrator or a conduct panel determines that a respondent has violated the Code of Conduct, sanction(s) shall be determined and imposed by the conduct administrator. In cases in which a multi-person panel is used, the recommendation of all members of the conduct panel shall be considered by the conduct administrator. Following the hearing, the conduct administrator shall advise the respondent in writing of the determination, the sanction(s) imposed, if any, and appeal procedures. In appropriate cases, the conduct administrator will also simultaneously provide the complainant with written notice of the outcome and appeal procedures.
  3. Other than DeVry suspension and DeVry expulsion, disciplinary sanctions shall not be made part of the respondent’s permanent academic record but shall become part of the respondent’s disciplinary record. Upon graduation or permanent separation from the University, a respondent may petition the conduct administrator to have their disciplinary record expunged or partially expunged of disciplinary actions. Whether or not to grant the request to expunge or partially expunge shall be at the University’s discretion.

### Interim Suspension

In certain circumstances, the University may impose an interim suspension prior to the hearing before a conduct panel.

1. Interim suspension may be imposed:
  - a. to ensure the safety and well-being of members of the DeVry community or preservation of University property; or
  - b. if the University deems that the respondent poses a threat of disruption of or interference with the normal operation of the University
2. During the interim suspension, the respondent may be denied access to DeVry premises (including online and onsite classes) and/or all other University activities or privileges for which the respondent might otherwise be eligible, as the University may determine to be appropriate. In appropriate cases, the University may notify the complainant of a respondent’s interim suspension status.

### Appeals

1. A decision of a violation of the Code of Conduct and the sanctions reached by the conduct panel or imposed by the conduct administrator may be appealed by the respondent or complainant to the person identified in the determination letter within seven days of the date of the appealing party’s receipt of the determination letter. Appeals must be processed by an

individual with no prior involvement in initial determination or hearing. Appeals of procedures, findings or sanctions can be raised based on procedural error, new information that would substantially change outcome, or sanctions being disproportionate to the allegations that were substantiated. Such appeals shall be in writing. Receipt of the determination letter is presumed to be three days after mailing (for letters sent via US mail), or the date of electronic transmission (for email). When a party appeals, the other party will be notified of that appeal when appropriate, and all interim measures will remain in effect until the outcome of the appeal is determined. The results of the appeal to the person identified in the determination letter shall be final.

2. Except as required to explain the basis of new evidence, an appeal shall be limited to review of the verbatim record of the initial hearing and documents considered by the conduct administrator or conduct panel for one or more of the following purposes:
  - a. To determine whether the original hearing was administered fairly in light of the charges and evidence presented and in substantial conformity with prescribed procedures, giving the complainant a reasonable opportunity to prepare and present evidence that the Code of Conduct was violated, and giving the respondent a reasonable opportunity to prepare and present a rebuttal of those allegations.
  - b. To determine whether the decision reached regarding the respondent was based on reasonable evidence; that is, without substituting its judgment for that of conduct panel or the conduct administrator, the appellate decision-maker shall consider whether the facts in the case were reasonably sufficient to establish that a violation of the Code of Conduct occurred.
  - c. To determine whether the sanction(s) imposed were reasonably appropriate for the violation of the Code of Conduct the respondent was found to have committed. (Refer to Article IV (5) (i) for standard of proof.)
  - d. To consider new evidence sufficient to alter the decision or sanction which was not brought out in the original hearing because such evidence was not known or available to the person appealing at the time of the original hearing.

The person ruling on the appeal shall notify in writing the complainant and respondent of the outcome of the appeal. Notice must be simultaneous and in the same manner. Where safety concerns exist, the complainant may be given appropriate notice prior to formal notification. If the person considering the appeal rules favorably on the appeal, the matter shall be remanded to the conduct panel (either the original panel or a new panel, as determined to be appropriate by the person considering the appeal) and conduct administrator for action to be taken in response to the appeal findings. If the ruling on the appeal is negative, then the decision of the original conduct panel is upheld and is final.

## Article V: Confidentiality and prohibition on retaliation

### Confidentiality

DeVry wishes to foster an environment in which individuals feel free to raise and discuss concerns. DeVry understands that complainants, respondents, witnesses, and others involved in the investigation process and conduct proceedings may be concerned about the confidentiality of information they are sharing.

In some cases, DeVry may be obligated to take action when it becomes aware of information relating to a complaint. Confidentiality will be maintained to the extent possible and consistent with DeVry's obligations in investigating complaints and addressing conduct appropriately. While the confidentiality of information received, the privacy of individuals involved, and compliance with the wishes of the complainant or witnesses cannot be guaranteed, they will be respected to the extent possible and appropriate. In particular, when possible and consistent with applicable law, personally

identifying information about victims of sexual misconduct will be kept confidential as it appears in the University's publicly available record-keeping.

### Retaliation

DeVry prohibits retaliation against anyone who reports an incident of alleged harassment, discrimination or other unlawful conduct, or any person who assists or participates in a proceeding, investigation or hearing relating to such allegations.

Retaliation includes, but is not limited to, any form of intimidation, reprisal, or harassment. All complaints of retaliation should be reported in accordance with the student complaint procedure available in this student handbook. If following the student complaint procedure would result in the student being required to submit their complaint to the person whom they believe is retaliating against themselves, the student may submit the retaliation complaint to the location leader, who will determine an appropriate party to address the retaliation complaint.

Submission of a good-faith complaint or report of harassment, discrimination or other unlawful conduct will not adversely affect the complainant's future grades, learning, or academic environment. DeVry will discipline or take appropriate action against anyone who retaliates against any person who reports an incident of alleged harassment, discrimination, or other unlawful conduct, or who retaliates against any person who testifies, assists, or participates in a conduct proceeding, investigation or hearing related to such allegations.

### Network and responsible computing policy

University-provided technology resources – including, but not limited to, computers (e.g., desktop and portable computers, servers, networks, printers, software and data storage media), email, and Internet use (collectively, technology resources), are available for exclusive use of authorized, registered students, faculty and staff (users). To better serve the needs of users and emulate a corporate computing environment, the following policies are enforced by the Help Desk and IT staff. Users must familiarize themselves with and abide by the following policies:

#### A. Network and Workstation Security is Strictly Enforced

Users have no expectation of privacy in connection with use of the University's technology resources, including creation, entry, receipt, storage, access, viewing or transmission of data. The University, through the IT department or Help Desk staff, may search, monitor, inspect, intercept, review, and/or access all data created, entered, received, stored, accessed, viewed, or transmitted on or through the University's technology resources, or other University-provided technology to maintain system integrity and ensure users are using the system responsibly.

The IT staff may also implement workstation management software, allowing them to monitor for or prevent users from attempting to change settings or circumvent workstation security.

Users may not attempt to alter workstation settings including, but not limited to, network configuration, Windows® registry, virus checker settings or any other setting that might compromise security or performance of the University computer system. The IT department may implement workstation security software to monitor for, and/or prevent users from, making inappropriate changes to their workstations.

Any attempt by a user to breach workstation or network security, or to tamper with University technology resources, will result in loss of computer access. Downloading material relating to hacking or malicious code creation will be considered an attempt to breach network security.

Further disciplinary action may be pursued as described below in section F.

#### B. Guidelines for use of the University's technology resources:



1. The privacy of other users must be respected.
  2. Users are responsible for all activities conducted under their user login and password, whether intentional or unintentional, on the University's technology resources.
  3. Students will not use the University's technology resources to intentionally or unintentionally violate any local, state, federal, or international civil or criminal law. This includes:
    - a) Making statements or transmitting data that is threatening, malicious, tortuous, defamatory, libelous, vulgar, obscene or invasive of another's privacy.
    - b) Violating copyright, trademark, patent or any other intellectual property laws. This would include transmitting, posting or copying another user's work without express consent of the intellectual property owner. Exercise caution with respect to works/materials found on the Internet, because though they are available on the Internet, for the most part they are copyrighted. Therefore, you should seek and obtain permission to copy or distribute those materials/works. Attributing the source is not a substitute for permission.
    - c) Running or participating in lotteries, raffles, betting, gambling for anything of value and participating or facilitating in the distribution of unlawful materials.
    - d) Gaining unauthorized access to other computers or databases.
  4. Users of the University's technology resources must abide by the same principles of fairness, decency and respect that would be expected in any other University or business environment. Users are forbidden from using the University's technology resources in any way that may be reasonably including its non-discrimination and non-harassment policies. This prohibition includes, but is not limited to, sexually explicit or offensive images, messages, cartoons, jokes, ethnic or religious slurs, racial epithets, and using abusive and offensive language.
  5. Computer technology resources may not be used to transmit junk mail, SPAM, pyramid schemes of any kind or chain letters.
  6. Users must minimize the possibility of transmitting viruses or programs harmful to other users' data or equipment by using an appropriate anti-virus software.
  7. Users may not install, store or download software programs including freeware and shareware or hardware on University computers. Any unauthorized software or hardware modifications will be removed.
  8. Internet chat rooms and online games are permitted if this use does not cause disruption to normal academic-related lab use or cause network congestion. Local or network game play is permitted under limited circumstances. Students should seek permission to do so by contacting the IT Service Desk. Determination of appropriate use is at the sole discretion of University faculty and IT staff. Failure to comply with requests to cease inappropriate or disruptive activity results in revocation of this privilege.
  9. Off-campus web sites and email accounts created or accessed over the University network or with the help of University resources are subject to these policies and regulations. Students are not allowed to install or utilize peer-to-peer file, music, video applications, or other digital media services on University computers, nor utilize peer-to-peer software on student-owned computers while connected to the University's wireless network. These peer-to-peer services have inadequate controls to prevent the illegal spread of copyrighted material, viruses, malware and other malicious software. In addition, these sites heavily utilize network bandwidth, which may negatively impact other students' ability to access legitimate University-related web content.
- C. User accounts are available for academic purposes only.

All technology resources are intended for educational use and may not be used for commercial or other unauthorized purposes. Use of University technology resources – including computers,



network facilities, application software, network disk space and the Internet – is available for the purpose of coursework and support only. Communication using technology resources is available for authorized users only.

Students are issued an account when they appear on the official class roster. All accounts are for the exclusive use of the person to which they are assigned and may not be shared with anyone.

All passwords expire every 90 days. DeVry reserves the right to withdraw access to facilities or the network from ANY user and all rights to ANY material stored in files and will remove ANY harmful, unlawful, abusive or objectionable material.

Students may connect to the network using personally-owned laptops only through wireless access points. Access to the wireless network is provided only to students with valid network accounts. DeVry wireless access also requires all users to have installed antivirus software and the latest operating system patches on their computers to ensure their computers are not vulnerable to viruses or network attacks. Questions concerning wireless access should be directed to the IT Service Desk.

DeVry does not guarantee that the functioning of the system will be error-free or uninterrupted. In addition, students are responsible for backing up all their electronic files. The University is not responsible for any loss of student data.

- D. Food and beverages are not permitted in computer labs or near computers in classrooms and common areas.
- E. Violations of these policies may result in accounts being disabled and further disciplinary action deemed appropriate.

Access to and use of the University's technology resources is a privilege, not a right. Users who do not comply with these policies are subject to denial of access to university technology resources and disciplinary action. The University may amend, revise or depart from this policy at any time, without prior notice.

Users who have their accounts disabled should contact the IT Service Desk to find out whom to contact to regain computer access. Minor violations may be resolved by the IT Department or IT Service Desk.

Major violations will be referred to the Student Services Office for further action under the Code of Conduct as described above. (Other portions of the Code of Conduct may also apply, depending on the nature of the violation.)

- F. Use of Third-Party Intellectual Property

DeVry strives to provide access to varied materials, services and equipment for students, faculty and staff and does not knowingly condone policies or practices that constitute an infringement or violation of any law relating to intellectual property, including federal copyright law. Transmitting, downloading, copying, using in any manner any material that users do not have the right or authorization/permission to make available and that may infringe any patent, trademark, trade secret, copyright or other proprietary rights of any party is prohibited. Installing or distributing pirated or unlicensed software is also forbidden. Violation of these requirements may subject students to Code of Conduct proceedings and civil and/or criminal liabilities. Students who violate federal copyright law, and any other laws covering intellectual property, do so at their own risk. In addition, submitting work/material in which another person owns the copyrights, may constitute plagiarism and subject a student to disciplinary proceedings and sanctions.

Exercise caution with respect to works/materials found on the Internet. Although they may be readily found there, with respect to most, someone is claiming copyrights. Therefore, you

should obtain permission to copy/distribute those materials/works. Attributing the source is not a substitute for permission.

DeVry maintains a campus network to support and enhance the academic and administrative needs of its students, faculty and staff. DeVry is required by federal law to make an annual disclosure informing students that illegal distribution of copyrighted materials may lead to civil and/or criminal penalties. DeVry takes steps to detect and punish users who illegally distribute copyrighted materials. DeVry reserves the right to suspend or terminate network access to any user who violates this policy, and network access may be suspended if any use impacts network operations. Violations may be reported to external entities for criminal or civil prosecution. The existence and imposition of University sanctions do not protect members of the DeVry community from legal action by external entities.

### Alternatives to illegal downloading

DeVry University's Annual Disclosure contains lists of sites that offer free or inexpensive products that you can use without violating copyright law. The disclosures are organized by campus location and can be accessed at <https://www.devry.edu/compliance/student-consumer-info.html#annual-disclosures>.

### Developing community and social networking

With the rise of new media and next-generation communications tools, the way in which DeVry University communicates internally and externally continues to evolve. While this creates new opportunities for communications and collaboration, it also creates new responsibilities for everyone, including students. The University recognizes its student population is very diverse and that students may take classes in a number of different locations, including onsite and online. Staying connected with one's peers can be beneficial both academically and socially, and can greatly contribute to student success. That connection may be in person, by email, phone, or instant messaging, or through social networks on the internet that include, but are not limited to, Facebook, Instagram and Twitter.

DeVry University's intent for having a presence in the social media sphere is to facilitate connections between its audiences who participate in relational communication and to enable rapid response messaging in these emerging platforms. The University must ensure that all postings and usage adhere to DeVry policies and that approved content protects the integrity of the University and maintains the trust of its key constituents. As such, DeVry University retains the sole right to approve and publish all web pages containing information about its educational programs, services and activities on its behalf, as well as that of the student body, recognized student organizations, and alumni.

### Student web pages

Web pages created or controlled by individual students or student groups on any social media platform, such as YouTube, Facebook, Google+ and Twitter, forums or blogs may not speak on behalf of DeVry University or be used to promote, voice an opinion of, or recruit for DeVry University in any way. Students must adhere to the Code of Conduct when they engage in social media and mention DeVry University. What applies as appropriate conduct on-campus or in online course shells also applies to conduct on social media platforms.

DeVry University's intellectual property, including its trademarks, copyrights, logos and brands, is the exclusive property of DeVry University. It is not to appear on individual or student group web pages or be used by individuals to promote themselves or their ideas and activities without prior written approval. When referring to DeVry you may use our name, but it must be in the same font size and color as the rest of the text. Our name should not be bolded. It should not be used in banners, sidebars, headings, etc.

Student groups who utilize any DeVry University intellectual property on their social media pages without prior written approval will be required to remove them immediately, because to do so not only violated DeVry University policy, but the policies of social media platforms.

### Student responsibilities

It is important that all students understand their responsibilities when using social media. Students can have no reasonable expectation of privacy in material that they choose to place online, or in material they enter or send through resources provided by DeVry. Students must recognize that they are responsible for anything they write or present online, and that they may be subject to legal or Code of Conduct proceedings by DeVry University and/or others (including law enforcement, other students, colleagues, and third parties) based on what they write or present online.

Inappropriate online behavior which adversely affects the DeVry community and/or pursuit of its objectives may violate the Code of Conduct regardless of whether it occurs on- or off-campus, or is entered, sent, or posted using DeVry University resources.

Responsible behavior is expected of all DeVry students when they participate in or partake of social media or blogging. Students' communications, regardless of format, must conform to the Code of Conduct. It is not the goal of the University to actively monitor all student communications; however, should the University become aware of inappropriate behavior that may violate the Code of Conduct, the behavior may be investigated and addressed per the University's student complaint and the disciplinary procedures outlined in the Code. Such behavior includes, but is not limited to, posting or communication of content that is harassing, obscene, defamatory, invasive of privacy, threatening, infringing of intellectual property rights, or otherwise illegal, inappropriate, or injurious. DeVry University will not remove or censor posts or comments on social media platforms it controls, even if those posts or comments are negative to DeVry University, however, if DeVry University ascertains, solely within its own discretion, that a post or comment constitutes any inappropriate behavior, including, but not limited to that above, DeVry University may remove that post or comment.

### General rules of social media engagement

Emerging platforms for online collaboration are fundamentally changing the way we work, offering new ways to engage with students, prospective students, alumni, our local communities, and the world at large. It's a new model for interaction and we believe social media, including blogs, can help DeVry University to build connectivity with its students. To foster this communication in an appropriate way, DeVry University expects all students to adhere to the following principles of social media engagement:

Be transparent. Your honesty – or dishonesty – will be quickly noticed in the social media environment. If you are blogging about your experiences at DeVry University, use your real name, identify your relationship with DeVry University, and be clear about your role. If you have a vested interest in something you are discussing, be the first to point it out.

Be judicious. Always use your best judgment and make sure your efforts are transparent by using the following rules for external speech relating to DeVry:

- Ask permission to publish or report on conversations that are meant to be private or internal to DeVry University, including conversations with individual students and DeVry employees.
- All statements regarding DeVry must be true and not misleading, and all claims must be substantiated and approved.

Write what you know. Make sure you write and post about your areas of expertise, especially as related to DeVry University and its degree programs. If you are writing about a topic with which DeVry University is involved but about which you are not an authorized DeVry University expert or spokesperson, and that the opinions you are expressing are your own and not those of DeVry University – you should make this clear to your readers. Also, always write in the first person. If you

publish information about DeVry University to a web site or blog outside the control of DeVry University, you must use the following disclaimer: "The postings I make on this site reflect my own opinions and don't necessarily represent DeVry University's positions, strategies, or opinions."

Think before you post. Students should keep in mind that what is written and posted in electronic formats on the Internet, instant messaging, email or social networks is easily accessible to all and will be in existence virtually forever. This means postings and other communications may be viewed by administrators of the University, potential employers and scholarship boards. If there is something you would not want everyone to know about you, do not post it online.

Many students choose the University for its extensive Career Services and the potential career opportunities after earning a degree from DeVry. These services and your education, however, can be overshadowed by a poor image presented on the Internet. Be sure the image you are presenting today as a college student is what you feel is in the best interest of your career. It is common for employers and recruiters to view popular social networking web sites and other Internet sources to which students may post personal information. Your Internet postings and communications may thus directly affect your career.

Protect yourself. Personal information can be shared over the Internet with more people and at a faster rate than ever before; accordingly, be careful about what you share. Protect your personal information to avoid being a victim of sexual assault, stalking, identity theft, scams, or burglary.

Always use privacy settings on social networking web sites and in instant messaging, and only add people you know personally. Remember, anybody with access to your information, timeline, etc., can use that information to impersonate you or otherwise do harm to you.

## Institutional complaint policy

DeVry University has an established process for handling complaints and concerns from students and other constituencies. DeVry encourages students to first attempt to resolve any and all concerns about any component of the educational experience at DeVry through contacting the individual(s) most directly connected to the issue. If a student is not able to resolve their concern through, or is not comfortable with, the informal process or direct conversation, the student can file a written complaint via the Written Complaint Procedure below. Ensuring confidentiality and prohibiting retaliation are an integral part of DeVry's Complaint Policy.

### Confidentiality

DeVry wishes to foster an environment in which individuals feel free to discuss concerns and make complaints. DeVry understands that complainants, witnesses, and others involved in the complaint resolution process may be concerned about the confidentiality of information they are sharing. In some cases, however, DeVry may be obligated to take action when it becomes aware of information relating to a complaint. Confidentiality will be maintained to the extent possible and consistent with DeVry's obligations in investigating complaints.

Once an individual discloses identifying information to DeVry through the procedures described below, they will be considered to have filed a complaint with DeVry. While the confidentiality of information received, the privacy of individuals involved, and compliance with the wishes of the complainant or witnesses cannot be guaranteed, they will be respected to the extent possible and appropriate.

### Retaliation

DeVry prohibits retaliation against anyone who reports an incident of alleged harassment, discrimination or other unlawful conduct, or any person who assists or participates in a proceeding, investigation or hearing relating to such allegations.

Retaliation includes, but is not limited to, any form of intimidation, reprisal, or harassment. All complaints of retaliation should be reported in accordance with the complaint procedures. If the procedures outlined above would result in the student being required to submit their complaint to the person whom they believe is retaliating against themselves, the student may submit the retaliation complaint to [Complaint.Coordinator@devry.edu](mailto:Complaint.Coordinator@devry.edu), in which the Administrator will determine an appropriate party to address the retaliation complaint.

Submission of a good-faith complaint or report of harassment, discrimination or other unlawful conduct will not adversely affect the complainant's future grades, learning, or academic environment. DeVry will discipline or take appropriate action against anyone who retaliates against any person who reports an incident of alleged harassment, discrimination, or other unlawful conduct, or who retaliates against any person who testifies, assists or participates in a proceeding, investigation or hearing related to such allegations.

### **Institutional complaint procedure**

This procedure outlines the pathways for making, investigating and addressing any and all complaints to DeVry University from students about any component of their experience at DeVry, including (by way of illustration only) such diverse topics as dissatisfaction with services provided, discrimination, or harassment in violation of DeVry's policies.

The procedure is designed to be flexible to accommodate the wide range of student concerns and paths to resolution. Because no procedure fits every situation, DeVry reserves the right to deviate from this procedure if the circumstances of a particular complaint or investigation call for additional flexibility.

In most cases, students should first attempt to resolve their concerns with the individual(s) most directly connected to the student's issue.

If the student is not comfortable discussing the matter with the individual(s), the student may take their concerns to a Complaint Administrator at any time by emailing [Complaint.Coordinator@devry.edu](mailto:Complaint.Coordinator@devry.edu).

Complaints addressed informally may not be investigated to the same degree as written complaints. Mediation may be used as a method for resolving the complaint informally, but not all complaints are appropriate for mediation; for example, allegations of sexual misconduct are not appropriate for mediation.

Adopting informal procedures for addressing complaints does not mean that the institution does not take these complaints seriously. Informal procedures simply provide an alternative method for addressing complaints. The complainant can also decide to file a written complaint as described below at any time.

### **Written complaint procedure**

If a student is not able to resolve their concern through, or is not comfortable with, the informal process or direct conversation, the student can file a written complaint in the following manner:

#### **I. When to File a Written Complaint**

Any and all written complaints should be filed by the student as soon as possible so that they can be addressed contemporaneously by DeVry. In most cases, DeVry will expect the student to come forward within 15 days of the student becoming aware of the concern or the student's last conversation in the informal process.

#### **II. What to File**

A complaint form (provided by the Complaint Administrator) should be submitted in writing and should include the following:

- The complainant's name, D number, address, email address, and phone number
- A complete description of the concern/issue – including date, location, and all individuals involved, either in the conduct complained of or as witnesses
- A description of what efforts, if any, have been made to resolve the issue informally, including individuals contacted by the student in the resolution attempt
- A statement of the resolution requested

If a student is hesitant or unwilling to file a complaint alleging discrimination, harassment (including sexual misconduct) or other unlawful conduct in writing, they are encouraged to discuss their concerns with the Complaint Administrator. Similarly, if a student feels that changes to academic or other situations are appropriate or necessary to preserve the student's safety or well-being as a result of the circumstances involved in a complaint, they are encouraged to request assistance from the Complaint Administrator.

### III. Where to File Complaint

The complaint should be filed with the Complaint Administrator who can be reached through their student support advisor by calling 877-496-9050 and selecting the option for Student Central or directly by emailing [Complaint.Coordinator@devry.edu](mailto:Complaint.Coordinator@devry.edu). If the person holding one of these positions is the subject of the student's complaint, the student can submit the complaint to a location leader, who will determine the appropriate person to investigate. The written complaint can be submitted electronically, by email to [Complaint.Coordinator@devry.edu](mailto:Complaint.Coordinator@devry.edu) or by mail to DeVry University ATTN: Complaint Coordinator, 4225 Naperville Road, Suite 400, Lisle, IL 60532.

### IV. Notice of Receipt

Upon receipt of the written complaint, the Complaint Administrator should provide the complainant with a written notice acknowledging its receipt (via email and/or mail) and should review the complaint.

### V. Investigation

The Complaint Administrator or their designee will initiate an investigation. The extent and components of the investigation will vary depending on the allegations and circumstances. For purposes of illustration, an investigation may include the following steps, as appropriate:

- Reviewing the complainant's written complaint
- Gathering additional information or statements from the complainant
- Gathering information from any witnesses or other people (for example faculty, staff or other students) with potentially relevant information
- Reviewing relevant documentation and policies
- Obtaining a response or written statement and other information from the individual(s) who is/are the subject of the complainant's complaint
- Attempting a resolution of the complaint between the student and the individual, if appropriate
- Assessing the information gathered and determining findings and proposed resolution for the complainant

Written complaints may be withdrawn in writing by the complainant, subject to the confidentiality provisions noted below and with the understanding that, depending on the nature of the allegations, DeVry may be obligated to investigate the complaint with or without the complainant's involvement.



## VI. Findings and Notification

Upon completion of the investigation, the Complaint Administrator will report the findings of the investigation and any proposed resolution to the complainant. It is DeVry's goal to conduct an appropriate investigation and report back to the complainant in a timely manner, usually within 45 days of receipt of the complaint. The circumstances in particular cases may make a shorter or longer investigation necessary or appropriate.

## VII. Appeal

Within 10 calendar days of the issuance of the final report, the complainant may appeal to the Director, Student Central Services or designee. The appeal form must be completed and submitted, and it must state a basis for the appeal. Bases on which a student may appeal are:

- There is new evidence that was unavailable at the time of the original investigation that would affect the outcome of the original decision.
- There were procedural irregularities in the complaint and/or investigation process that affected the outcome.
- The proposed resolution was not reasonable based on the evidence compiled during the investigation.

A copy of the Director, Student Central Services or designee's written decision on the appeal shall be sent to the complainant in a timely manner. If the appeal decision requires further action, that action should be described in the appeal decision letter. The decision on the appeal is final.

## Non-discrimination statement

DeVry University is committed to providing an academic and professional environment free of discrimination based on race, color, national origin, sex, sexual orientation, gender identity, gender expression, age, disability, military or veteran status, religion, political affiliation, genetic information or any classification protected by law. Harassment that is based on any of these characteristics is a form of discrimination. This policy on non-discrimination applies to admission, enrollment, employment, access to, and participation in, all University programs and activities.

In addition, DeVry complies with federal and state laws prohibiting discrimination and harassment based on the above characteristics and will not tolerate, condone or allow discrimination or harassment, whether engaged in by fellow students, faculty members, or non-faculty colleagues.

## Whom to contact if you think you have been discriminated against or harassed

Individuals who wish to file a discrimination or harassment complaint may contact the below individuals.

Sex and Gender-Based  
Title IX Coordinator  
[TitleIX@devry.edu](mailto:TitleIX@devry.edu)

Disability  
ADA/504 Coordinator  
[ADA@devry.edu](mailto:ADA@devry.edu)

All Other Classifications  
Complaint Coordinator  
[Complaint.Coordinator@devry.edu](mailto:Complaint.Coordinator@devry.edu)



Individuals may also submit external inquiries to the U.S. Department of Education:

U.S. Department of Education  
Office of Civil Rights (OCR)  
Lyndon Baines Johnson Building  
400 Maryland Avenue, SW  
Washington, DC 20202-1100

Telephone: (800) 421-3481  
TDD: (800) 877-8339  
Email: [OCR@ed.gov](mailto:OCR@ed.gov)  
Web Page: <https://www.ed.gov/ocr>  
Office of Civil Rights Local Offices

### What is discrimination?

For purposes of this policy, impermissible discrimination occurs when a person is treated less favorably based solely on the person's membership in one of the legally protected groups listed above. Impermissible discrimination involves taking detrimental action against a person that is not based on the person's individual abilities or merit, but rather on the collective group to which the person belongs.

### What is harassment?

Harassment is a form of discrimination. Harassment is unwelcome, offensive behavior that is based on one of the legally protected groups listed above and which is severe or pervasive enough to create an environment that a reasonable person would consider hostile. Examples of words or conduct that may constitute harassment that would violate this policy are:

- Verbal abuse, slurs, derogatory comments, or insults about, directed at, or made in the presence of an individual or group based on protected status. This could include telephone calls, emails, instant messages, etc.
- Display or circulation of written materials or pictures that are degrading to a person or group based on protected status.
- Damage to, trespass to, or unauthorized use of property, such as spraying or scratching of a motor vehicle, damage or theft of property, based upon the protected status of an individual or group.
- Physical contact or verbal threats based upon the protected status of an individual or group.

### What is sexual harassment?

Sexual Harassment is unwelcome communication or conduct of a sexual nature, including unwelcome sexual advances, requests for sexual favors and other verbal, written or physical conduct of a sexual nature, without regard to whether the parties are of the same or different genders or gender identities.

Sexual Harassment may include any of the following:

- **Quid Pro Quo Sexual Harassment:** Conditioning the provision of an aid, benefit, or service on an individual's participation in unwelcome sexual conduct.
- **Hostile Environment Sexual Harassment:** Unwelcome conduct that is sufficiently serious (severe, pervasive, or persistent) and objectionably offensive so as to deny or limit a person's ability to participate in or benefit from the University's programs, services, opportunities, or activities. Also includes unwelcome conduct that has the purpose or effect of unreasonably interfering with an individual's work or academic performance.

- **Sexual Assault:** includes the sex offenses of Rape, Sodomy, Sexual Assault with an Object, Fondling, Incest, and Statutory Rape.
- **Dating Violence:** Violence committed by a person who is or has been in a social relationship of a romantic or intimate nature with the Complainant. The existence of such a relationship shall be determined based on the following factors: the length of the relationship, the type of relationship, and the frequency of interaction between the persons involved in the relationship. For the purposes of this definition: Dating violence includes, but is not limited to, sexual or physical abuse or the threat of such abuse. Dating violence does not include acts covered under the definition of domestic violence.
- **Domestic Violence:** Violence committed by: A current or former spouse or intimate partner of the Complainant; By a person with whom the Complainant shares a child in common; By a person who is cohabitating with, or has cohabitated with, the Complainant as a spouse or intimate partner; By a person similarly situated to a spouse of the Complainant under state domestic or family violence laws; or By any other person against an adult or youth Complainant who is protected from that person's acts under state domestic or family violence laws.
- **Stalking:** Engaging in a course of conduct directed at a specific person that would cause a reasonable person to fear for the person's safety or the safety of others; or suffer substantial emotional distress. For the purpose of this definition: Course of conduct means two or more acts, including, but not limited to, acts in which the stalker directly, indirectly, or through third parties, by any action, method, device, or means, follows, monitors, observes, surveils, threatens, or communicates to or about a person, or interferes with a person's property.
- **Sex Discrimination:** Material, adverse treatment of a person or group on the basis of sex. Discrimination occurs when persons are excluded from participation in, or denied the benefits of, any University program or activity on the basis of a protected status.
- **Pregnancy Discrimination:** A type of sex discrimination that treats a woman unfavorably because of pregnancy, childbirth, or a medical condition related to pregnancy or childbirth.
- **Other Sexual Misconduct:** Misconduct that includes Gender-Based Misconduct or Sexual Exploitation.

For additional information and definitions, please refer to DeVry's Title IX and Sexual Misconduct Policy found at <https://www.devry.edu/compliance/title-ix-information.html>. The Title IX and Sexual Misconduct Policy applies to all members of the University community and outlines the grievance process that will be followed in the event of an allegation of sexual harassment.

## Family Education Rights and Privacy Act (FERPA)

DeVry respects the rights and privacy of its students and acknowledges the responsibility to maintain confidentiality of personally identifiable information. FERPA is a federal law that affords students' rights with respect to their education records.

Generally speaking, an education record is a record which contains information that is personally identifiable to a student and which is maintained by DeVry. Under FERPA, certain types of records (for example, confidential reference letters, certain security records, and records kept by school officials for their own personal reference) are exempted from the definition of an education record and are not made available to students.

FERPA affords students the following rights with respect to their education records:

### The right to inspect and review one's own education records

Students have the right to review their education records within 45 days of the day that DeVry receives their request. Students should submit written requests to the registrar that identify the record(s) they wish to inspect. DeVry will make arrangements for access and notify the student of the time and place where the records can be inspected. If the person to whom the student submits the request does not maintain the requested records, that person will either reroute the request or advise the student of the correct DeVry official to whom the request should be addressed.

### The right to seek an amendment of inaccurate or misleading information

Students may ask DeVry to amend a record they believe is inaccurate or misleading. They should write to the DeVry official responsible for the record, clearly identify the part of the record they believe should be changed and specify why it is inaccurate or misleading. If DeVry decides not to amend the record as requested by the student, the student will be notified of the decision and advised of their right to a hearing regarding the request for amendment. Additional information regarding the hearing procedures will be provided to the student when they are notified of the right to a hearing. Following the hearing, if DeVry still decides not to amend the record, the student has a right to place a clarifying statement in the record. DeVry is not required to consider requests for amendment to grades or disciplinary decisions.

### The right to limit disclosure of personally identifiable information

Students have the right to limit disclosure of personally identifiable information contained in their educational records, except to the extent that FERPA authorizes disclosure without consent. For example, exceptions that permit disclosure without a student's consent are disclosure to University officials who have legitimate educational interests in the records, and the disclosure of directory information. Directory information is not considered to be harmful or an invasion of privacy if disclosed. FERPA generally considers directory information to be public information which can be disclosed without a student's consent. However, if a student requests to have their directory information withheld, the information will be maintained in accordance with a student's other education records. Students' requests to withhold directory information should be directed to the local registrar, who will ask the student to complete a non-consent form to allow for recording this in DeVry's student information system. Directory information includes: name, address, telephone number, email address, date and place of birth, dates of attendance, student ID numbers, previous institution(s) attended, major field of study (program), current enrollment status, degrees and awards, past and present participation in officially recognized activities, and photographs or video taken of DeVry students, including security footage and official student pictures for identification purposes. Other exceptions apply that allow DeVry to disclose a student's information without their consent. For questions about DeVry's FERPA policy, contact the local registrar.

### The right to file a complaint with the U.S. Department of Education if the institution fails to comply with FERPA requirements

Complaints should be directed to:

Family Policy Compliance Office  
U.S. Department of Education  
400 Maryland Avenue, SW  
Washington, DC 20202-4605

## Title IX and Sexual Misconduct Policy

DeVry University's (University) community, guests and visitors have the right to be free from all forms of sex and gender-based misconduct, discrimination and retaliation, examples of which can include acts of sexual harassment, sexual assault, dating violence, domestic violence, and stalking. All members of the campus community are expected to conduct themselves in a manner that does not infringe on the rights of others.

As a recipient of Federal financial assistance, the University is required by Title IX of the Education Amendments of 1972 to ensure that all of its education programs and activities do not discriminate on the basis of sex and gender. Sex includes sex stereotypes, gender identity and expression, sexual orientation, and pregnancy or parenting status. The University's policies and procedures were created to comply with federal and state laws, and to ensure a fair, prompt, and impartial process for all parties involved in a sexual misconduct allegation. Any acts that meet this policy's definitions of Sexual Misconduct or Title IX Sexual Harassment are a violation of the University's Policy, and potentially applicable state and federal law.

The University's Title IX web page at <https://www.devry.edu/compliance/title-ix-information.html> provides general information on how to report incidents, available resources, the investigation process, policies, and information for parent/pregnant students. Detailed information on the steps the University will take to address sexual misconduct allegations can be found in the University's Title IX and Sexual Misconduct Policy.

## Title IX compliance

DeVry University's Title IX Coordinator is responsible for the management of sex and gender-based discrimination reports including, but not limited to, sexual misconduct affecting the campus community. The Deputy Title IX Coordinator's responsibilities include the report intake, investigation, resolution, and implementation of supportive measures to stop, remedy, and prevent prohibited conduct.

Questions regarding the application of Title IX and compliance should be directed to the Title IX Coordinator or Deputy Title IX Coordinator. Students who wish to make a report of sexual misconduct affecting the campus community should follow the procedure published in the Title IX and Sexual Misconduct Policy, which can be found at the University's [Title IX Web Page](https://www.devry.edu/compliance/title-ix-information.html) (<https://www.devry.edu/compliance/title-ix-information.html>).

Leanne Brumley  
Deputy Title IX Coordinator  
4225 Naperville Road  
Lisle, IL 60563  
[TitleIX@devry.edu](mailto:TitleIX@devry.edu)  
(630) 799-9029

Paul Herbst  
Title IX Coordinator  
4225 Naperville Road  
Lisle, IL 60563  
[TitleIX@devry.edu](mailto:TitleIX@devry.edu)  
(630) 960-8019

Individuals may also submit external inquiries to the U.S. Department of Education:

U.S. Department of Education  
Office of Civil Rights (OCR)  
Lyndon Baines Johnson Building  
400 Maryland Avenue, SW  
Washington DC 20202-1100  
Telephone: (800) 421-3481  
TDD#: (877) 521-2172  
Email: [OCR@ed.gov](mailto:OCR@ed.gov)

Web Page: <https://www.ed.gov/ocr>  
Office of Civil Rights Local Offices (<https://www2.ed.gov/about/offices/list/ocr/addresses.html>)

## VISITORS AND CHILDREN AT LOCATIONS

Students are encouraged to bring prospective students to onsite classes as guests; however, they must check with Student Central for details on guest-approval requirements.

Students may not bring minors or unauthorized guests to classes, laboratories, libraries or educational activities, nor may minors be left unattended on DeVry premises. DeVry is not liable for the safety of guests left unattended while at a DeVry facility or sponsored event. Students are directly responsible for the actions of their guests.

# Student resources & services

## Student Assistance Program

The StudentLinc program is a confidential resource that helps you deal with life's challenges and the demands that come with balancing home and education. StudentLinc provides access to confidential support and short-term counseling to help address a wide variety of concerns, such as:

Anxiety • Depression • Marriage and Relationship Problems • Grief and Loss  
Substance Abuse • Anger Management • Stress  
Financial Assistance • Legal Assistance • Family Assistance

StudentLinc offers many support resources including:

- In-the-moment support – In-the-moment support from a licensed clinician 24/7/365
- Mental Health Navigator – Emotional fitness assessment and care guidance
- Text Therapy – Personalized coaching through Textcoach® on desktop or mobile
- Animo – Self-guided resources to improve focus, wellbeing and emotional fitness
- Life-Balance Services – Many services including legal consultation, financial expertise, identity theft recovery, and convenience resources

Phone: 1-888-893-LINC (5462)

Web: <https://devry.mysupportportal.com/>

Mobile: eConnect® mobile app

Username (if prompted): DeVry

StudentLinc services are confidential and available to you and those living in your household, including your spouse, partner and dependents at no additional cost.

## Career Services

Our national team of Career Services professionals provides students and alumni with career support throughout their academic career and beyond. DeVry University provides students and alumni with the resources and tools needed to tackle their career goals, including one-on-one coaching appointments, AI tools, career development webinars, and virtual career events.

## Career coaching

Our Career Services professionals guide students and alumni through their career development journey by helping to identify potential job search obstacles and creating strategies to help advance towards employment goals. Through individual career advising, our career advisors coach students and alumni on how to be prepared and take action on their career goals. Sessions can be scheduled year-round on a wide range of subjects that include:

- Developing your personal brand
- Creating professional documents including résumés, cover letters, thank you notes, etc.
- Job search strategy
- Networking
- Preparing for interviews

Career Services hosts career development webinars and employer information sessions virtually. Combined with streaming video tutorials, AI tools, and recorded webinars, there are many ways to access our library of resources.

## HireDevry

Accessible 24/7, HireDeVry powered by Prentus, is an interactive platform that guides students through the various stages of planning and acting on their career goals, featuring:

- Career development content and resources
- Job leads from our featured employer partners
- Multimedia, articles, news and links to a wide range of career resources
- Event information for upcoming virtual career fairs, webinars and workshops
- AI tools to help create and tailor your résumé, cover letter, and thank you note.
- Job Tracker to organize your applications and get tailored support.

Visit the Student Portal at <https://learn.devry.edu/home> go to the "Resources" then click "Career" for all Career Service resources.

## Employer connections

The Career Services Employer Relations Team is dedicated to developing and cultivating relationships with employers throughout the U.S. The team connects actively recruiting employers with our qualified students and alumni for internship and full-time employment opportunities. Inside HireDeVry, job seekers have access to featured employer partners and job listings through a national job lead database. The team hosts online hiring events and employer information sessions so job seekers can connect with actively recruiting employers regardless of their location.

## Change of personal information

### Contact information (phone and address) updates

Students can make updates to their contact information via their Student Portal at <https://learn.devry.edu/home>.

*Note:*

*Students may be unable to complete their program if relocating to a state in which DeVry is not authorized to operate or is not authorized to offer the program in which they're enrolled. Students*

*should contact Student Central if considering relocating during their course of study or transferring to a different DeVry program. Applicants may be unable to enroll in their program if relocating to a state in which DeVry is not authorized to operate or is not authorized to offer the program in which they're interested. Applicants should contact their admissions advisor/representative to discuss how relocation could affect their ability to enroll in certain programs. See [State Authorization](#) for additional information.*

### Name, ethnicity and gender updates

Students must submit a signed and dated Change of Personal Information form with supporting documentation to change their name or gender on their academic record. Contact your Student Support Advisor or the Student Central department for additional information.

### Course resources and electronic books (e-books)

A course resource fee of \$60 is applied to all courses, and an electronic book (e-book) fee of \$40 is applied to courses that utilize an electronic book. Students have the option to decline the e-book and receive a credit of the e-book fee for each course. Students who choose to decline an e-book are responsible for acquiring the required textbooks in another format. Students can decline the e-book only during the first week of a course and the week prior.

Students who accept the e-book may be able to order printed e-books as early as four week prior to the start of the session at <https://bookstore.devry.edu>. The cost of the printed e-book may vary depending on the size of the book. Once ordered, printed e-books are shipped directly to the student and are high quality soft cover, black and white versions of the e-book. Most students receive their books within one to six business days from the date of ordering.

For additional information about e-books, see <https://bookstore.devry.edu>.

### Academic instruction and faculty office hours

Each session, instruction ends at 11:59 pm MT on Sunday, except week 8 in which instruction ends at 11:50 pm MT on Saturday. No instruction occurs on holidays or during breaks. Online instruction, professor feedback and student-student interaction in the virtual classroom are continuous processes during each session. Faculty office hours are scheduled at the discretion of each faculty member. Faculty telephone numbers and email addresses are included on course syllabi, which indicate when and how students can contact professors.

### International Students

#### Maintaining status

F-1 international students are required by the U.S. Department of Homeland Security (DHS) to abide by the conditions of their non-immigrant status. The following guidelines will help international students maintain legal F-1 student status while completing their studies at DeVry University.

#### Form I-20

F-1 students should always be aware of the Form I-20 program end date found on page 1. F-1 students should not let their Form I-20 expire. F-1 students must apply for a Form I-20 program end



date extension for additional time to complete their program prior to the program end date listed on their Form I-20.

Any changes to the student's contact information, such as address, phone number, email, etc., must be immediately reported to their Designated School Official (DSO) within 10 days of the change.

### Passport

F-1 students must maintain a valid passport for themselves and their dependents present in the United States. The passport must be valid at least six months into the future. To renew a passport, students should contact their home country's embassy/consulate in the United States.

### Enrollment

F-1 visa students are required to maintain a full course of study in their program. Any exception to this requirement must be approved by the student's Designated School Official (DSO) prior to a change in enrollment. F-1 students are required to attend all scheduled onsite classes in person to maintain their F-1 visa status. A full course of study is defined as follows.

#### Undergraduate Students

A full course of study is defined as enrollment in at least 12 credit hours per semester with enrollment in no fewer than 9 credit hours of onsite coursework each semester. F-1 Students must also enroll in at least one onsite course each 8-week session. A student may enroll in additional online coursework during a semester; however, the student must maintain the minimum onsite coursework requirements noted above.

#### Graduate Students

A full course of study is defined as enrollment in at least 6 credit hours per semester. F-1 Students must enroll in at least one onsite course each 8-week session. A student may enroll in additional online coursework during a semester; however, the student must maintain the minimum onsite coursework requirements noted above.

F-1 students must remain in contact with their Designated School Official (DSO) throughout their enrollment period. Before making a decision that may affect your F-1 status, seek guidance from your DSO. F-1 students must report any changes to their name or contact information (address, phone number, email, etc.) to their DSO within 10 days of the change for their SEVIS record to be updated appropriately. Additionally, those changes must be updated in the Student Portal.

### Employment

F-1 students who are maintaining valid status can work on-campus for 20 hours a week while school is in session. The student must obtain authorization from their Designated School Official (DSO). Working off-campus is not permitted unless students have been authorized by the DSO for Curricular Practical Training (CPT), which is a limited opportunity only available upon request, eligibility and availability. Optional Practical Training, and employment based on Economic Hardship must be authorized by the U.S. Citizenship and Immigration Services (USCIS). Contact your DSO for guidance.

### Travel and vacation

F-1 students must inform their Designated School Official of all travel plans. The F-1 student's SEVIS record must be appropriately updated prior to vacation, leave or early withdrawal from courses. Unapproved breaks in study can affect an F-1 student's status. Students must ensure that they

have a valid Form I-20 travel signature prior to departure from the United States (e.g., dated within 365 days of return to the United States). Additionally, passports, visas, and I-20s must also be valid for re-entry into the United States.

## Library Services

DeVry University's library supports the educational goals and instructional needs of our students. Our librarians are focused on developing quality digital collections that align with DeVry's programs and providing reference services and informative resources in support of student learning.

Students can access library materials digitally via their personal devices, 24/7, from the Student Portal, the Canvas course shell or the library website at <https://libguides.devry.edu/main>. Resources include periodical and research databases, as well as e-books, a vast collection of full-text journal articles, academic videos and information from academic and trade publications. LibGuides that were created by the librarians and faculty are available and contain resources to assist you with your course research, APA Style and writing assistance.

Our professional librarians help students with their research skills and provide instruction in information literacy. Students can contact a librarian for research assistance by texting their question to 630-448-4633, by telephone (800) 293-3044, or by live chat via the Ask a Librarian service. Librarians are available to assist students during regular business hours, weekday evenings, and weekends.

## Student Finance

Student Support Advisors are available to assist with questions regarding tuition charges, fees, payments, credit balances and student account inquiries. Students can reach their Student Support Advisor at 877.496.9050.

Students who have received any Federal Direct Subsidized, Federal Direct Unsubsidized or Federal Perkins Loans are required to complete an exit interview prior to leaving the University. Students can inquire about exit counseling through their Student Support Advisors.

### Student account information

- All enrolled students' financial records are maintained in the Student Central Office. Students can obtain information on their student accounts from their Student Support Advisor.
- Financial aid funds are disbursed to students' accounts when all required documents needed to finalize the awards are received. Financial Aid will be applied to eligible semester tuition and fees. Credit balance payments (if applicable) will not be generated until all eligible semester charges have been paid. This is likely to occur in the second session of the semester, after disbursements occur during weeks 2-5.
- Tuition payments can be mailed or made via the online bill payment feature in the student portal, or over the phone through Student Central by calling 877-496-9050.
- Students unable to make their tuition payment should contact their Student Support Advisor.

- Failure to make tuition payments on time may result in financial dismissal from the University or prevent the student from registering for subsequent semesters.
- For assistance with any required financial aid documentation, students should contact their Student Support Advisor.
- Withdrawal from the University: After classes begin, students may withdraw from a course by formally requesting a course withdrawal prior to Friday of week seven at 11:59 pm MT. Students who withdraw are responsible for all outstanding financial obligations. For students who participate in the Title IV funds program, also review the Federal Return of Funds policy for additional detail.

### Federal return of funds policy

According to federal regulations, a federal refund calculation must be performed if a student who is receiving financial aid withdraws completely from all classes after the start of the enrollment period. Length of enrollment is equal to the number of calendar days in the periods in which the student was registered, excluding breaks of five days or more. All days, including weekends and holidays, are counted. The withdrawal date is the date the student begins the official withdrawal process or otherwise officially notifies the institution of their intent to withdraw (electronically, in writing, in person or by telephone, whichever is earlier). For students who withdraw without notification, the school will use the last date of attendance as the withdrawal date. Failure to notify the Financial Aid Office of a withdrawal may result in additional tuition liability.

- If the percentage of the enrollment period completed is 60 percent or more, the student has earned and must repay 100 percent of the federal aid.
- If the percentage of the enrollment period is 60 percent or less, the calculated percentage will be used to determine the amount of aid returned.

Example: 20 percent of the enrollment period completed earns the student 20 percent of the entitled federal aid. The return of federal funds is processed in the following order:

1. Federal Direct Unsubsidized Loan
2. Federal Direct Subsidized Loan
3. Federal PLUS Loan
4. Federal Pell Grant
5. Iraq and Afghanistan Service Grants
6. Federal Supplemental Education Opportunity Grant (FSEOG)
7. Other Title IV aid programs
8. State grants, private or other institutional aid
9. Student

### Financial Aid information

Students with questions about financial aid and completion of applications to determine financial aid eligibility should see their Student Support Advisor. Individual counseling and financial planning are available to assist students with understanding their options to pay for the cost of education. DeVry University also offers types of financial assistance, including scholarships and grants, that you may be eligible for to help you pay for your educational expenses. For more information, students should see their Student Support Advisor.

More information regarding federal financial aid, including types of financial aid programs, and applying for and eligibility for aid, is available via <https://www.devry.edu/tuition-financial-aid/financial-aid/apply.html> and is also available in the academic catalogs at <https://www.devry.edu/online-programs/academics/academic-catalog.html>.

### Local and State Grant programs

Information about local and/or state grant programs (if available) can be obtained in Student Central.

### Notice of Financial Aid eligibility

Students who submit their completed FAFSA® are notified of their aid eligibility and can access their financial aid information on the Finance tab of the Student Portal (<https://learn.devry.edu/home>). Here, students can find the program and amount of aid students can expect to receive according to their current enrollment status and earned credits. Through this web site, students are also advised of any further documentation or paperwork that may be needed to finalize their awards. Changes in enrollment (number of hours and/or terms of enrollment) directly affect aid eligibility. Students who wish to discuss the financial impact of changes in their enrollment should see their Student Support Advisor.

### Veterans' educational benefits

Students who are veterans of the armed forces and who qualify may apply for veterans' educational benefits. Students may also be eligible to receive benefits as dependents of deceased or disabled veterans. Your Student Support Advisor can help you understand steps needed to apply for benefits you may be eligible to receive. Depending on your chapter of benefit, Veterans Education benefits may be paid monthly directly to eligible students or to the institution.

Eligibility for all Veterans' educational benefits is determined by the U.S. Department of Veterans Affairs. The state approving agency approves the local DeVry University site(s) for Veterans' educational benefits administration. Educational programs that are not approved by the state approving agency cannot administer veteran benefits. Students are required to meet minimum CGPA increments based on the number of credit hours attempted. If at the end of a semester the CGPA is less than the required progress increment, the student is placed on financial aid warning (academic warning). Students on financial aid warning (academic warning) are eligible to receive VA benefits for their financial aid warning (academic warning) semester. If at the end of the financial aid warning (academic warning) semester the student does not return to good standing, the student will be dismissed. Students who are dismissed may appeal the dismissal. Students who do not successfully appeal the dismissal will have their veterans benefit enrollment certification eliminated for unsatisfactory progress. The VA will be notified of the dismissal. If the appeal is successful, students may continue on financial aid probation (academic probation) for another semester and remain eligible for veteran's benefits during that financial aid probation (academic probation) semester.

Veteran students must also meet other eligibility requirements. For example:

- Students may attempt no more than 1.5 times the number of credit hours in the current program. The academic progress of veteran students is evaluated at the end of each

semester. Students must successfully complete at least 67 percent of the credit hours attempted in order to graduate.

- At least one course must be completed during each semester.
- Veteran students are required to meet a minimum percentage of earned credit hours as established for incremental ranges of attempted credit hours.

### Military student educational benefits

Active-duty U.S. military personnel serving in any of the five branches of the U.S. Armed Forces (including National Guard and Reserves), and their spouses, are eligible for the University's military pricing. Additional information about military pricing is available within our academic catalogs which can be found at <https://www.devry.edu/online-programs/academics/academic-catalog.html>.

### Student organizations

DeVry University is committed to meeting a variety of needs and preferences for its active student body. Fostering an environment that encourages student leadership and involvement in social and cultural activities is consistent with the University's mission and purpose. Extracurricular activities and events that correspond with the academic mission and provide student leadership opportunities promote holistic student development.

The University provides the opportunity for students to seek identification and affiliation through student organizations of their choice that support the mission of the University. As such, there are a number of minimum requirements for each student group that seeks recognition by DeVry University. Each organization must:

1. Be open to all enrolled students, without unlawful discrimination and regardless of program and method of study. Depending on the nature and purpose of the organization, additional legitimate eligibility requirements may be imposed, e.g., an academic honor society that requires a minimum level of academic achievement.
2. Have a faculty/staff advisor who has formally agreed to serve in that capacity.
3. Have a minimum of five active student participants who are enrolled at DeVry University.
4. Have a clear statement of the mission or purpose of the organization that does not conflict with the mission/purpose statement of DeVry University as published in the current academic catalog.
5. Be in good standing with the national or international organization, if affiliated. If the organization is seeking such affiliation with a national or parent organization, there must be on file a statement of intention to seek and maintain that affiliation, and DeVry University must be updated seasonally upon the disposition of any such application for affiliation.
6. Be responsible for liability arising out of the existence and activities of the organization including, where appropriate, the maintenance of adequate insurance.
7. Agree to follow the local process and meet additional local requirements for recognition of student organizations, as determined by DeVry University. See Student Services, or Student Central for additional information.

Only recognized student organizations are permitted to solicit other students for membership, events/activities and fund raising in support of the organization. Solicitation of students must be

approved in advance and is limited to students only. Approval is granted with the understanding that DeVry University employees will not be solicited.

## Student Portal

DeVry's Student Portal (<https://learn.devry.edu/home>) provides a single point of entry for self-directed, web-based resources and services for all current students and alumni.

Features include access to:

- Home
  - Quick access to course activities
  - Notification Center
    - DeVry Administration
    - Financial Inquiry
    - Course Announcements
    - DeVry Inbox
- Courses
  - View all courses
  - 24/7 Tutoring
  - Ebooks
  - Library
  - Complimentary Courses & Skill Building
- Community
  - Student Wellness Program by StudentLinc
  - Community by GetSet
- Academics
  - Course Registration
  - GPA & Grades
  - Degree Works
  - Enrollment Verification
  - Academic Calendar
- Commencement
  - Commencement
  - Transcript Requests
- Finance
  - Manage Payment
  - Action Required
  - Student Finance Authorizations
  - Statement Balance > Itemized Statements
  - Tax Notifications
  - Manage Finance
- Resources
  - Learning Assistance
  - Student Services
  - For Military Students
  - #DeVryProud
- Help & Support
  - Contact Information
  - Career
  - Disability Services
  - Technical Support
- My Profile > Account Settings
  - Update Personal Information
  - Emergency Alert Settings
  - Change Login Credentials

## Student services

In addition to student finance, academic, and career services, the University provides other support services to students. Depending on the location and size of the student population, services may include posting of part-time work opportunities, internships, and student activities and events. Our mission is to foster student advancement through learning, mentoring and developing student leadership skills.



## Student software

In order to support student home use of the software taught in the undergraduate and graduate curricula, DeVry University provides multiple methods for accessing software from personal computers. When accessing this software, students are expected to review the respective terms of service/use for the software to learn what acceptable use is, and to adhere to those terms. Students are also expected to review and adhere to the terms of service for <https://www.devry.edu/> and <https://learn.devry.edu/home>.

## Learning technologies

DeVry University offers a diverse collection of technologies across the curriculum areas. These market-leading technologies provide students with real world experience that support workplace marketability.

Course-specific applications are provided to enrolled students based on course requirements. Information on accessing learning technologies is available from the Introduction & Resources section of your course. To access your course, log into Canvas via the Student Portal at <https://learn.devry.edu/home> and click "Go to Class".

Students should contact the IT Service Desk at 877-306-4283 for any technical assistance. The Service Desk is available 24/7/365.

## Productivity and workplace technologies

DeVry University provides all students with a university-issued email address, in addition to professional productivity software, developer tools and supplemental learning resources.

## Tutoring services

### On-demand, online

DeVry University has partnered with Tutor.com to provide online tutoring at no additional cost in a variety of different subjects. Tutors are available 24/7 for most subjects, so you can study on your schedule and get help whenever it's most convenient for you.

Tutoring services are available for students by logging into Canvas via the Student Portal at <https://learn.devry.edu/home> and visiting your course home page. The link to Tutor.com is the "Tutoring" button on the left side menu of the course home page.

## DeVry Tutors

DeVryTutors.com provides live tutoring via Engageli and group sessions. Get help in any subject area from a DeVry University professor by visiting <http://devrytutors.com>. Click on the "Make an Appointment" tab and select a subject and tutor to make an appointment.

## State addendums

### California

This document constitutes an addendum to DeVry University's Student Handbook and the Sex and Gender-Based Misconduct Response and Prevention Policy. This addendum contains certain information required by California Education Code Section 67386.

[California Addendum](https://devry.edu/d/devry-california-student-handbook-addendum.pdf) ([devry.edu/d/devry-california-student-handbook-addendum.pdf](https://devry.edu/d/devry-california-student-handbook-addendum.pdf))

### Illinois

This following constitutes an addendum to the Student Handbook and contains certain information received from the Illinois Preventing Sexual Violence in Higher Education Act (110 ILCS 155/) after the publication of the Student Handbook. In addition, Code of Conduct updates are covered on the final page of this addendum.

[Illinois Addendum](https://devry.edu/d/devry-illinois-student-handbook-addendum.pdf) ([devry.edu/d/devry-illinois-student-handbook-addendum.pdf](https://devry.edu/d/devry-illinois-student-handbook-addendum.pdf))

Illinois Physical and Financial Hardship Policy-

If you are an Illinois student and are experiencing a physical or financial hardship that has resulted in a complete withdrawal of all courses please consult the Illinois Physical and Financial Hardship Policy [https://www.devry.edu/content/dam/devry\\_edu/IL-physical-financial-hardship-policy.pdf](https://www.devry.edu/content/dam/devry_edu/IL-physical-financial-hardship-policy.pdf)

### New York

The following documents constitute an addendum to the Student Handbook and the Title IX and Sexual Misconduct Policy and contain certain information required by NYS Education Law Articles 129-A and 129-B after the publication of the Student Handbook.

[New York Addendum](https://devry.edu/d/devry-newyork-student-handbook-addendum.pdf) ([devry.edu/d/devry-newyork-student-handbook-addendum.pdf](https://devry.edu/d/devry-newyork-student-handbook-addendum.pdf))

# DeVry locations & contacts

Students who wish to file a written complaint should follow the process outlined within the Institutional Complaints section of this handbook and email [Complaint.Coordinator@devry.edu](mailto:Complaint.Coordinator@devry.edu).

## Arizona

### PHOENIX

20430 N. 19<sup>th</sup> Ave., Ste. 170  
Phoenix, AZ 85027  
602.749.4500  
Conduct Administrator: Rick Bird

## California

### Newark

8000 Jarvis Avenue, Ste. 220, Newark, CA 94560  
510.574.1200  
Conduct Administrator: Paul Kohara

### Ontario

2970 E Inland Empire Blvd, Ste 100, Ontario, CA 91764  
909-622-8866  
Conduct Administrator: Moe Saouli

### San Diego

2655 Camino Del Rio North, Ste. 205, San Diego, CA 92108  
619.683.2446  
Conduct Administrator: Paula Herring

### San Jose

2160 Lundy Ave., Ste. 250, San Jose, CA 95131  
408.571.3760  
Conduct Administrator: Mostafa Mortezaie

### Encino

15531 Ventura Blvd, Ste 100, Encino, CA 91436  
818-713-8111  
Conduct Administrator: Robert Ramirez

## Florida

### Orlando

Serendipity Labs, 450 S. Orange Ave, 3<sup>rd</sup> Floor, Orlando, FL 32801  
407.345.2800  
Conduct Administrator: Jacqueline Saldana

## Georgia

### Decatur

1 West Court Square, Ste. 600, Decatur, GA 30030  
404.270.2706  
Conduct Administrator: Grover McDaniel

## Illinois

### Chicago

1900 W. Lawrence Ave., Ste. 100, Chicago, IL 60640  
773.929.8500  
Conduct Administrator: Brian Niro

### Chicago Loop

200 W. Adams Street, Ste. 1950, Chicago, IL 60606  
312.372.4900  
Conduct Administrator: Natalie Waksanski-Krynski

### Lisle

4225 Naperville Rd, Ste. 400, Lisle, IL 60532  
630-428-9086  
Conduct Administrator: Dana Pautsch

## Nevada

### Henderson

*Close Date: May 2026 session will be the final session; location no longer accepting new applicants*

2490 Paseo Verde Pkwy., Ste. 150, Henderson, NV 89074  
702.933.9700

Conduct Administrator: Mary Sanders

*DeVry's Henderson campus is located in Green Valley, a resort area just a few miles from Las Vegas. The campus offers spacious classrooms and a comfortable commons area.*

## New Jersey

### Iselin

517 Route 1 S, Ste.1000, Iselin, NJ 08830  
732.729.3960  
Conduct Administrator: Bhunpinder Sran

## New York

### Midtown Manhattan

DeVry College of New York  
180 Madison Ave., Ste. 1100, New York, NY 10016  
(Entrance on 34<sup>th</sup> St.)  
212.312.4300  
Conduct Administrator: Adnan Turkey

## Ohio

### Columbus

2 Easton Oval, Ste. 210, Columbus, OH 43219  
614.253.7291  
Conduct Administrator: Josh Cosby

## Texas

### Irving

100 E. Royal Lane, Ste. 105, Irving, TX 75039  
972.929.6777  
Conduct Administrator: Virgil Mensah-Dartey

**San Antonio** *Close Date: May 2026 Session will be the final session; location no longer accepting new applicants*

814 Arion Parkway, Suite 120, San Antonio, TX 78216  
210.524.5400  
Conduct Administrator: Grover McDaniel

## Virginia

### Arlington

1400 Crystal Dr., Ste. 120, Arlington, VA 22202  
703.414.4000  
Conduct Administrator: Jonathan Agresta

## Online

### Home office and online administration

4225 Naperville Road, Ste. 400, Lisle, IL 60532  
800.231.0497 – Admissions  
877.496.9050 – Student Services  
Conduct Administrator: Contact [Integritymatters@devry.edu](mailto:Integritymatters@devry.edu)